

User Group Notes



From: Cheryl Horo
Sent: Monday, 1 July 2013 12:04 p.m.
To: Site Contacts
Cc: Artena Owners; SMSS Staff
Subject: User Group Notes

Good afternoon all

The notes from the User group are now available on the Online Community.

I would like to take this opportunity to introduce Rhian Nicholls who joined the SMSS team last week. Rhian has replaced Lynne and will be the first point of contact by phone to the Office, Rhian's duties include supporting the management team, Lian, the Online Community and general administration.

SMSS really enjoyed the opportunity to host the user Group and we look forward to next year's one. During the workshops we discussed and demoed several of the Artena modules including the Standard Communications Engine, Support Module and the Qualification Audit. We are happy to set up online training sessions for any of your staff who are interested in finding out more about these modules.

What you need to do:

- Review the notes <http://www.smss.org.nz/downloads-2/General-Correspondence/>
- Log with Lian through the Help Desk any enhancements you would like to see as a result of the meeting
- **Please contact me if you wish to take up the offer for your staff to have an overview of any of the Artena modules**
- Introduce yourself to Rhian next time he answers your call
- Any questions or require clarification please give us a call

Cheers Cheryl



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